

It's common to feel anxious about your first visit. Meeting your oncologist, other members of your medical team, and learning about your cancer treatment options for the first time can be unsettling.

Our staff at Blue Ridge Cancer Care will do everything we can to make you comfortable. We encourage you to bring a family member or friend with you, and we will spend time thoroughly explaining your diagnosis and treatment options. Bring a list of questions and we will answer them completely and honestly, and offer a variety of educational resources and support services designed to help you better understand and cope with your condition.



**Alleghany** M C  
1 ARH Lane, Suite 203  
Low Moor, VA 24457  
(540) 862-2400

**Bedford** M  
1710 Whitfield Drive  
Bedford, VA 24523  
(540) 586-5770

**Christiansburg** M C  
2955 Market Street, Suite 5  
Christiansburg, VA 24073  
(540) 381-5291

**Marion** M  
1020 Terrace Dr., Ste. 101  
Marion, VA 24354  
(276) 781-1400

**Pulaski** M R  
2400 Lee Highway  
Pulaski, VA 24301  
(888) 678-0622 Radiation

**Roanoke** M R C  
2013 S. Jefferson Street  
Roanoke, VA 24014  
(540) 982-0237  
(540) 981-7377 Radiation

**Rocky Mount** M  
390 S. Main Street, Suite 103  
Rocky Mount, VA 24151  
(540) 489-6522

**Salem** M R C  
1900 Electric Road  
Salem, VA 24153  
(540) 774-8660  
(540) 776-4160 Radiation

**Wytheville** M C  
590 West Ridge Road, Suite L  
Wytheville, VA 24382  
(276) 228-7665

M Medical Oncology R Radiation C Clinical Trials



WHAT TO EXPECT

**FIGHT. HOPE. HEAL.**







## You never choose cancer, but you have a choice in care.

For more than thirty years, Blue Ridge Cancer Care (BRCC) has contributed substantially to the fight against cancer and diseases of the blood by offering early detection, genetic assessment, cutting-edge treatments and technologies, and clinical research trials.

BRCC also provides access to resources typically found only at major academic medical centers and large hospital systems, along with the personal touch and compassion that you would expect to find from your community physician. And because of our integrated, team-based approach to patient care, we work closely with our patients and their families to create an individual treatment plan that addresses their physical and emotional health. Best of all, this entire comprehensive plan is delivered in a familiar setting, close to home.

### Enhanced Services

- Assistance Programs
- Educational and Community Resources
- Genetic Risk Assessments
- Infusion Services
- Laboratory Services
- On-site Admixture Services
- Oncology Nursing Care
- Research and Clinical Trials

## What to expect.

### Appointment

Please plan to spend an hour or more with us during your first appointment, which may include:

- a meeting and evaluation with your oncologist;
- tests needed for an accurate diagnosis and staging of your cancer or blood disorder that will guide your treatments;
- a meeting with your nurse and other members of your medical team; and
- a meeting with your patient benefit representative to discuss your insurance and billing.

### Forms

During your first visit, you will be asked to complete several forms, including:

- New Patient Intake and Assessment
- Home Medication List
- Assignment of Benefits
- Medical Consent Release Form

To save time, you may print the forms from our website at [BlueRidgeCancerCare.com](http://BlueRidgeCancerCare.com), complete and bring them with you. If you have not printed and completed the forms prior to your arrival, please arrive 20 minutes before your appointment to do so.



### Medications

Please bring your medication bottles with you for all medications you are currently taking.

### Medical Records

Please arrange to have your previous test results and reports provided to us from the physician who referred you to our office. These may include x-ray, CT, or other diagnostic films and related reports or pathology reports.

### Insurance

Our Patient Benefit Representatives will meet with you to review your insurance information and to discuss with you what your insurance may or may not cover. We will file claims directly with your insurance plan for all office visits and in-office procedures, and will send monthly statements to you to keep you informed.

If you do not have insurance, our Patient Benefit Representatives will work with you to set up a payment schedule and give you information about organizations that offer assistance. Please let your physician know of your situation so that he or she might be able to obtain help with the cost of the medications needed to treat you.